



March 27<sup>th</sup>, 2026

**Re: Change of Memphis, TN Warehouse**

Dear Valued Customers,

In our continuing effort to provide you with excellent customer service, we are pleased to announce that all cargo departing on April 7<sup>th</sup>, 2026 will be directed to our new partnered CFS agent:

**AIR GENERAL INC.**

**Firms Code: PAY4**

**Port Code: 2006**

4481 Pleasant Hill Road, Suite 106

Memphis, TN 38118

Tel: (901) 460-3699

Hours: Mon - Fri 8:00am to 5:00pm ; Closed for Lunch 12:00pm - 1:00pm

Email: [memphisocean@general.com](mailto:memphisocean@general.com)

5 Free Working Days

Terminal Fees:

\$0.0225/LB Minimum \$160.00

\$2.25/CBM Minimum \$10.00

Window Facility Fee \$95.00 per HBL

IT Fee \$25.00 per HBL

Please kindly advise your clients of this important change to avoid any further service delays.

We value and appreciate your support.  
Empire Container Freight Station Inc.