



March 27th, 2026

Re: Change of Memphis, TN Warehouse

Dear Valued Customers,

In our continuing effort to provide you with excellent customer service, we are pleased to announce that all cargo departing on April 7th, 2026 will be directed to our new partnered CFS agent:

AIR GENERAL INC.

Firms Code: PAY4

Port Code: 2006

4481 Pleasant Hill Road, Suite 106

Memphis, TN 38118

Tel: (901) 460-3699

Hours: Mon - Fri 8:00am to 5:00pm ; Closed for Lunch 12:00pm - 1:00pm

Email: memphisocean@airgeneral.com

5 Free Working Days

Terminal Fees:

\$0.0225/LB Minimum \$160.00

\$2.25/CBM Minimum \$10.00

Window Facility Fee \$95.00 per HBL

IT Fee \$25.00 per HBL

Please kindly advise your clients of this important change to avoid any further service delays.

We value and appreciate your support.
Empire Container Freight Station Inc.